



Community Health Worker

Waimānalo Health Center is dedicated to offering employees an exceptional work environment and offers competitive salaries and benefits. We are seeking a dedicated, talented, and team-oriented Community Health Worker to join our 'ohana (family) to support our mission and values.

*The range pay rate for this position is **\$20.00**/per hour.*

Mission

Waimānalo Health Center is rooted in Native Hawaiian values and devoted to improving the health and wellness of all people, regardless of ability to pay, by providing comprehensive primary and preventive health care services of the highest quality.

Vision

Waimānalo Health Center is dedicated to the continuous advancement in quality healthcare while assuring universal access for all. We believe that our values of Aloha, Mālama I Ka Pono, Mālama I Ka 'Ohana, and Mālama I Ka 'Āina, enable our patient-centered healthcare home services to deeply focus on the shared role of healing oneself, 'ohana, community, and 'āina over generations.

Core Values and Guiding Principles

Waimānalo Health Center welcomes all members of the Ko'olaupoko community to access our holistic services ranging from traditional Hawaiian healing practices to Western medicine

Aloha: We listen to people with our full attention, seeking to know them and understand their health care and wellness needs and aspirations for themselves, their family and community. We will respond, to the best of our abilities, as caring, compassionate, engaged, and professional partners in healthcare.

Mālama I Ka Pono: We know that quality healthcare starts with people's trust in our services and the excellence of our care for them and the resources entrusted to us to meet their needs. We are committed to maintaining their trust by treating people with respect and confidentiality, and by being open about our organizational practices and results, seeking to continuously improve our work.

Mālama I Ka 'Ohana: We believe that wellness embraces the whole family, and we welcome their participation in the healthcare of their loved ones. Our belief extends from the Ahupua'a of Waimānalo throughout Ko'olaupoko where we build the foundation for good health and wellness for everyone, and we seek collaborative partners who share our values and vision.

Mālama I Ka 'Āina: We understand the importance of one's sense of place and the holistic nature of health and wellbeing. Through integrative services we support the balance of body, mind, and spirit, while respecting one's cultural connectedness to the 'āina of Hawai'i. Ka Maui O Ka 'Āina A He Maui Kānaka: The Life of the Land is the Life of the People

Summary

The Community Health Worker (CHW) will work in collaboration with the University of Hawaii research team to implement a Produce Prescription (PRx) clinical trial aimed at addressing food insecurity and improving hypertension management among Waimanalo Health Center adult patients in the context of the Patient Centered Health Care Home (PCHCH). In the initial phase, the CHW will help plan and implement workshops in the community to identify ways to optimize the PRx program. Following this, the CHW will participate in training on hypertension management, nutrition and PRx program implementation. The CHW will support the program across all phases of the trial, from planning to implementation and conclusion of the trial.

This role involves a mix of administrative desk work (data entry, EMR monitoring) and direct patient interaction (phone calls, in-person check-ins). The role may require occasional evening or weekend hours to accommodate GMB workshops or participant schedules. Strict adherence to HIPAA regulations and human subjects research protections is required at all times.

Benefits

- Health Benefits (Medical, Dental Drug, Vision)
- Employee Retirement Savings Plan 403(b) – Employer matches 66.67% of employee's contribution up to a maximum of 6% of employee wages after six months of employment.
- Flexible Spending Program
- Paid Holidays – 9 Full days and 2 Half Days
- Paid Time Off (PTO): Accrual based on working 40 hours per week
 - 1 to 3 years – Max. Accrual = 152 hours
 - 3 to 8 years – Max. Accrual = 200 hours
 - 8 to 13 years – Max. Accrual = 248 hours
 - 13 + years – Max. Accrual = 296 hours
- Paid Wellness Hours (2 hours per pay period based on FTE)
- Wellness Bucks – Up to \$200 annually
- Bereavement Leave
- Makahiki – Employee Appreciation Day
- Jury Duty Pay, Casual Dress Friday, Longevity Benefit After 5 or more years of service
- Tuition Assistance Program
- Discounted Medical,
- Dental and Vision services provided by WHC Employee Assistance Program (EAP)
- Group Term Life Insurance Supplemental Group Term Life Insurance & AD&D Insurance
- Lifestyle Benefits
- Free Parking

Qualifications

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Demonstrated ability to communicate effectively with individuals, groups, and professionals in a culturally appropriate manner.
- Demonstrated ability to work effectively as a member of a team.

- Experience working in a Federally Qualified Health Center and/or experience working in underserved communities is preferred.
- High school diploma or equivalent
- At least one year of experience working in minority communities (including Native Hawaiian, Pacific Islander, and Asian American).
- High school diploma or equivalent (CHW certification preferred but not strictly required if equivalent community experience is present).
- Excellent interpersonal and active listening skills, with an ability to communicate complex or sensitive health/research topics in plain, accessible language.
- Basic technological proficiency, including the ability to use tablets/laptops, productivity tools such as Microsoft Office or Google Workspace, and learn basic data entry.
- Strong organizational skills and the ability to track multiple participants across different stages of a program.

Preferred:

- Familiarity with the communities to be served is preferred.
- Prior experience in community health outreach, nutrition education, or clinical research data collection.
- One to two years of experience working with patients managing chronic diseases, particularly hypertension.
- Familiarity with Electronic Health Record (EHR) systems.

Certificates, Licenses, Registration

- Two-Step Tuberculosis clearance is required.