



Applications Administrator

Mission

Waimānalo Health Center is rooted in Native Hawaiian values and devoted to improving the health and wellness of all people, regardless of ability to pay, by providing comprehensive primary and preventive health care services of the highest quality.

Vision

Waimānalo Health Center is dedicated to the continuous advancement in quality healthcare while assuring universal access for all. We believe that our values of Aloha, Mālama I Ka Pono, Mālama I Ka 'Ohana, and Mālama I Ka 'Āina, enable our patient-centered healthcare home services to deeply focus on the shared role of healing oneself, 'ohana, community, and 'āina over generations.

Core Values and Guiding Principles

Our values at Waimānalo Health Center promote Hawaiian-centered diversity, equity, and inclusion by welcoming all members of the Ko'olaupoko community to access our holistic services ranging from traditional Hawaiian healing practices to Western medicine.

Aloha: We listen to people with our full attention, seeking to know them and understand their health care and wellness needs and aspirations for themselves, their family and community. We will respond, to the best of our abilities, as caring, compassionate, engaged, and professional partners in healthcare.

Mālama I Ka Pono: We know that quality healthcare starts with people's trust in our services and the excellence of our care for them and the resources entrusted to us to meet their needs. We are committed to maintaining their trust by treating people with respect and confidentiality, and by being open about our organizational practices and results, seeking to continuously improve our work.

Mālama I Ka 'Ohana: We believe that wellness embraces the whole family, and we welcome their participation in the healthcare of their loved ones. Our belief extends from the Ahupua'a of Waimānalo throughout Ko'olaupoko where we build the foundation for good health and wellness for everyone, and we seek collaborative partners who share our values and vision.

Mālama I Ka 'Āina: We understand the importance of one's sense of place and the holistic nature of health and wellbeing. Through integrative services we support the balance of body, mind, and spirit, while respecting one's cultural connectedness to the 'āina of Hawai'i. Ka Maui O Ka 'Āina A He Maui Kānaka: The Life of the Land is the Life of the People.

We are seeking a dedicated, talented and team-oriented Applications Administrator to join our 'ohana (family) to support our mission and values.

We offer competitive wages, excellent benefits and a great working environment.

SUMMARY

The Applications Administrator (AA) assesses, designs, and provides workflow analysis and makes recommendations to create more efficient workflow patterns. The AA provides an analytic role in

investigating, understanding, and addressing data issues. The AA develops and delivers functional application training. This position is responsible for assisting the Senior Administrators in building and modifying templates, documents, and generating reports. The AA will be Subject Matter Expert (SME) for upgrades and additions of software modules.

The AA complies with required policies and regulations including but not limited to WHC, HITECH, HIPAA, HRSA, FAR, State of Hawaii, CDC, OSHA, and NCQA.

The AA develops project/program specifications, written policies/procedures, and coordinates system changes with high level of attention to detail and record keeping

The AA maintains special attention to the Patient Centered Health Care Home (PCHCH) philosophy addressing the needs of patients, clients, providers, and staff. The AA conducts business at all times in professional, safe, legal and ethical manner which is non-disruptive to patient care

QUALIFICATIONS

- Minimum Bachelor's degree from an accredited college or university in the area of Information Technology, Computer Science, Health Informatics, or related field. 5+ years of work experience may be substituted for this requirement.
- Relevant experience in health care data and analysis, health information technology, relational databases, or data mining
- Experience with relational databases
- Ability to analyze healthcare data, preferably claims and other administrative data, understand issues and problems, relate them to customers' needs, and propose appropriate solutions
- Technical knowledge of healthcare data
- Excellent verbal and written communication skills
- Experience handling multiple projects while successfully meeting deliverable due dates
- Experience working collaboratively as well as independently within multidisciplinary teams
- Knowledge of computer applications
- Ability to write reports, procedure manuals, training tools, and effectively present information.
- Regularly uses MS Office 365 products requiring advanced understanding of programs.
- Uses MS Outlook and Teams for scheduling internal/external meetings and project work.

BENEFITS

- Health Benefits (Medical, Dental Drug, Vision) – Employee coverage paid by WHC
- Discounted Medical and Dental services provided by WHC
- Paid Holidays – 10 Full days and 2 Half Days
- Paid Time Off (PTO)
- Paid Wellness Hours
- Wellness Bucks – Up to \$200 annually
- Group Term Life Insurance
- Supplemental Group-term Life Insurance & AD&D Insurance
- Employee Retirement Savings Plan 403(b) – Employer match 50% of employee contribution up to a maximum of 3% of employee wages
- Flexible Spending Program
- Employee Assistance Program (EAP)
- Pre-tax Commute Plan
- Longevity Benefit – After 10 or more years of service
- Tuition Assistance Program
- Free Parking
- and more.....