



Human Resource/Training Specialist

We are a community health center located in majestic Waimānalo, on the Island of Oahu.

Vision

Waimānalo Health Center is dedicated to the continuous advancement in quality healthcare while assuring universal access for all. We believe that our values of *Aloha, Mālama I Ka Pono, Mālama I Ka 'Ohana*, and *Mālama I Ka 'Āina*, enable our patient-centered healthcare home services to deeply focus on the shared role of healing oneself, 'ohana, community, and 'āina over generations.

Mission

Waimānalo Health Center is rooted in Native Hawaiian values and devoted to improving the health and wellness of all people, regardless of ability to pay, by providing comprehensive primary and preventive health care services of the highest quality.

Core Values and Guiding Principles

Our values at Waimānalo Health Center promote Hawaiian-centered diversity, equity, and inclusion by welcoming all members of the Ko'olaupoko community to access our holistic services ranging from traditional Hawaiian healing practices to Western medicine.

Aloha: We listen to people with our full attention, seeking to know them and understand their health care and wellness needs and aspirations for themselves, their family and community. We will respond, to the best of our abilities, as caring, compassionate, engaged, and professional partners in healthcare.

Mālama I Ka Pono: We know that quality healthcare starts with people's trust in our services and the excellence of our care for them and the resources entrusted to us to meet their needs. We are committed to maintaining their trust by treating people with respect and confidentiality, and by being open about our organizational practices and results, seeking to continuously improve our work.

Mālama I Ka 'Ohana: We believe that wellness embraces the whole family, and we welcome their participation in the healthcare of their loved ones. Our belief extends from the Ahupua'a of Waimānalo throughout Ko'olaupoko where we build the foundation for good health and wellness for everyone, and we seek collaborative partners who share our values and vision.

Mālama I Ka 'Āina: We understand the importance of one's sense of place and the holistic nature of health and wellbeing. Through integrative services we support the balance of body, mind, and spirit, while respecting one's cultural connectedness to the 'āina of Hawai'i. *Ka Mauli O Ka 'Āina A He Mauli Kānaka:* The Life of the Land is the Life of the People. **We are seeking a dedicated, talented and team-oriented Call-In Family Medicine Provider to join our `ohana to support our mission and values.**

SUMMARY

The position performs duties to support the employees of WHC. The Human Resource Specialist provides skilled administrative support to the Human Resource Director and is responsible for confidential and highly complex duties. The HR Specialist ensures compliance with a wide variety of personnel policies and procedures, laws, board policies, and administrative rules; participates in the design, implementation, monitoring, and maintenance of processes, procedures and systems. The HR specialist is responsible for maintaining a broad understanding of the organizations policies and

procedures and employment and labor laws. The position requires use of compassion and sound judgment in dealing with staff and the ability to initiate and manage projects independently

As WHC's primary Trainer, this position is responsible for maintaining the standards of our organization by providing comprehensive training at the start of employment and as needed throughout employment. Duties include working closely with department heads and Information Technology to determine areas for employee improvement, developing training courses for new and existing employees and establishing methods to track employee performance after the completion of training.

QUALIFICATIONS

- ❖ Bachelor's degree and/or equivalent work experience required.
- ❖ Human Resources Management, Statistics, Business Administration degree preferred.
- ❖ PHR or SPHR certification by Society of Human Resource Management and/or CP, SCP Designations.
- ❖ Proficient in intermediate to advanced-level computer skills, including Microsoft applications (Excel, Word, PowerPoint, Outlook, Office 365, Teams)
- ❖ Experience in developing programs and curriculum for the employee of the organization for orientation and in-job training, preferably in the health care field,
- ❖ Solid understanding and experience with group benefits administration, HR compliance, labor laws, and in conducting workplace investigations.
- ❖ Experience with an HRIS system (HR Symphony, ADP, Ceridian, Performance Pro) and are able to assist employees with basic system issues.
- ❖ Possess strong communication skills, including active listening, writing and speaking in small and large groups.
- ❖ Possess analytical skills and work experience in problem solving, qualitative analysis, and project management, and continuous improvement methodologies.
- ❖ Well versed in employment laws and regulations, staying current on and have a solid working knowledge of ERISA, ACA, FMLA, HFLL, HIPPA, COBRA, Workers Compensation, and EEOC.
- ❖ Able to develop and gain staff confidence, trust and respect through effective interpersonal skills.
- ❖ Be of a caring nature with the ability to act with integrity, professionalism, and confidentiality.
- ❖ Ability to recognize complex problems, analyze situations and provide suggested implemented resolutions.
- ❖ Able to remain flexible and adaptable in a changing environment.

CERTIFICATES, LICENSES, REGISTRATIONS

- ❖ Basic Life Support (BLS) certification required
- ❖ Two-Step Tuberculosis (TB) clearance is required
- ❖ Proof of full COVID Vaccination

BENEFITS

- ❖ Health Benefits (Medical, Dental Drug, Vision) – Employee coverage paid by WHC
- ❖ Discounted Medical and Dental services provided by WHC
- ❖ Paid Holidays – 10 Full days and 2 Half Days
- ❖ Paid Time Off (PTO)
- ❖ Paid Wellness Hours
- ❖ Wellness Bucks - \$200 annually
- ❖ Group Term Life Insurance
- ❖ Supplemental Group-term Life Insurance & AD&D Insurance
- ❖ Employee Retirement Savings Plan 403(b) – Employer match 50% of employee contribution up to a maximum of 3% of employee wages
- ❖ Flexible Spending Program
- ❖ Employee Assistance Program (EAP)
- ❖ Pre-tax Commute Plan
- ❖ Longevity Benefit – After 10 or more years of service
- ❖ Tuition Assistance Program
- ❖ Free Parking
- ❖ and more.....