



## **Director of Quality Improvement**

### **POSITION SUMMARY:**

The Director of Quality Improvement develops, implements, maintains, and evaluates the quality and performance activities which serves the employees and patients of Waimanalo Health Center. In addition, this position also provides oversight and supervision of the Quality Data Analyst.

### **SUPERVISORY RESPONSIBILITIES**

This position has supervisory responsibilities

### **EDUCATION AND/OR EXPERIENCE**

- Bachelor's degree or equivalent from an accredited college or university in the Health and/or Human Services field; and at least 3 years related experience and/or training in quality improvement, quality control, quality management systems, compliance and/or utilization management; or equivalent combination of education and experience. Master's degree in a health or human service field preferred.
- Must have the ability to work independently with excellent follow through; must be organized and detailed. Must have excellent communication (verbal, listening, written) skills. Must be proficient in computer applications such as Microsoft Office, i.e. Word, Excel, PowerPoint.
- Must have exposure to an electronic health record system.
- Must be able to work effectively with multi-ethnic, multi-cultural staff and patient populations